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Request
for
Continued Examination (RCE)
TransmittalAddress to:
Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Application Number	09/456,166
Filing Date	December 7, 1999
First Named Inventor	Jose Villena et al.
Art Unit	2742
Examiner Name	Steven Blount
Attorney Docket Number	CELLIT-003XX

This is a Request for Continued Examination (RCE) under 37 CFR 1.114 of the above-identified application. Request for Continued Examination (RCE) practice under 37 CFR 1.114 does not apply to any utility or plant application filed prior to June 8, 1995, or to any design application. See Instruction Sheet for RCEs (not to be submitted to the USPTO) on page 2.

1. **Submission required under 37 CFR 1.114** Note: If the RCE is proper, any previously filed unentered amendments and amendments enclosed with the RCE will be entered in the order in which they were filed unless applicant instructs otherwise. If applicant does not wish to have any previously filed unentered amendment(s) entered, applicant must request non-entry of such amendment(s).

- a. ☐ Previously submitted. If a final Office action is outstanding, any amendments filed after the final Office action may be considered as a submission even if this box is not checked.
- i. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____
- ii. ☐ Other _____
- b. ☒ Enclosed
- i. ☒ Amendment/Reply
- ii. ☐ Affidavit(s)/ Declaration(s)
- iii. ☐ Information Disclosure Statement (IDS)
- iv. ☒ Other Request for 3-month extension

Miscellaneous

2. **Suspension of action** on the above-identified application is requested under 37 CFR 1.103(c) for a period of _____ months. (Period of suspension shall not exceed 3 months; Fee under 37 CFR 1.17(i) required)
- b. ☐ Other _____

3. **Fees** The RCE fee under 37 CFR 1.17(e) is required by 37 CFR 1.114 when the RCE is filed. The Director is hereby authorized to charge the following fees, or credit any overpayments, to
- a. ☒ Deposit Account No. 02-3285
- i. ☒ RCE fee required under 37 CFR 1.17(e)
- ii. ☒ Extension of time fee (37 CFR 1.136 and 1.17)
- iii. ☒ Other Charge any additional fees or credit any overpayment to Dep. Acct. 02-3285
- b. ☐ Check in the amount of \$ _____ enclosed
- c. ☐ Payment by credit card (Form PTO-2038 enclosed)

WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED

Name (Print/Type)	Paul J. Kroon, Jr.	Registration No. (Attorney/Agent)	51,902
Signature	<i>Paul J. Kroon, Jr.</i>	Date	May 20, 2004

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450 or facsimile transmitted to the U.S. Patent and Trademark Office on the date shown below.

Name (Print/Type)	Patricia Hillery	Date	May 20, 2004
Signature	<i>Patricia Hillery</i>		

This collection of information is required by 37 CFR 1.114. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

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BOURQUE AND ASSOCIATES
Professional Association
ATTORNEYS AT LAW
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MANCHESTER, NEW HAMPSHIRE 03104

FACSIMILE TRANSMISSION

DATE: May 20, 2004

TO: Commissioner of Patents
United State Patent & Trademark Office
Examiner: Steven Blount

PHONE:
FAX: 703-872-9306

FROM: Bourque Law Offices
Manchester, New Hampshire

PHONE: 603-623-5111
FAX: 603-624-1432

RE: Non-Blocking Expandable Call Center Architecture
Our Reference: CELLIT-003XX
Number of pages including cover sheet: 13

Original of this document to be mailed as well: ☐ YES ☒ NO

This message is intended only for the use of the individual or entity to which it is addressed and may contain information that is privileged, confidential, and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you receive this message in error, please notify us immediately by telephone and return the original message to us at the above address via the United States Postal Service. Thank you.

If there is a problem with this fax transmission, please call.

Please see the attached.

Serial No.: 09/456,166
 Filed: December 7, 1999
 Group Art Unit: 2742

Bourque & Associates, P.A.
 835 Hanover Street, Suite 301
 Manchester, NH 03104
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 Facsimile: (603) 624-1432

Date: May 20, 2004

COMMISSIONER OF PATENTS
 Alexandria, VA 22313-1450

Attorney Docket No.: CELLIT-003XX

Sir:

In re application of: Jose Villena et al.

Entitled: Non-Blocking Expandable Call Center Architecture «for»

Transmitted herewith is an amendment in the above-identified application. The following checked items are applicable:

☒ A Petition for Extension of Time for three month(s) is hereby made, under \$1.136(a); please charge Deposit Account 02-3285.

☐ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque
 Registration No.: 35, 457

☒ Other: Request for Continued Examination, please charge fee to Deposit Account 02-3285.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 1	- 3	=	x \$84.00 =	
Total 12	- 20	=	x \$18.00 =	
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				

☒ No additional claim fee.

☐ The claim fee has been calculated above; check number in the amount of \$0 is enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. PTO via facsimile (703) 872-9306 to: Commissioner of Patents, Alexandria, VA, 22313-1450 on

May 20, 2004

SUBMIT IN TRIPLICATE

Paul J. Kroon Jr.
 Attorney of Record: Paul J. Kroon, Jr.
 Registration No. 51,902